

Guide for Election Board Officials in Philadelphia County

A supplement to the election seminars conducted by the
City Commissioners



POLLS ARE OPEN FROM 7:00 AM TO 8:00 PM

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ELECTION DAY CHECKLIST

Election Officers report to their respective polling places between 6:00 AM and 6:30 AM on Election Day. If a polling place isn't open, call **215-686-1523**.

- ☐ Check Ward and Division tag on the ExpressVote XLs. The Ward and Division should match the Ward and Division on the Election Materials Box.
- ☐ Election Officers read the Oath of Office and are sworn in. The Judge of Elections assigns the officers to specific duties.
- ☐ Prepare the polling place for opening. This includes setting up the table and hanging posters on the walls.
- ☐ Set up the ExpressVote XLs. Ensure that the Ward and Division displayed on the touchscreen matches the Ward and Division on the tag and on the Election Materials Box.
- ☐ Make temporary modifications for accessibility – place ramps, prop open doors, place mats over thresholds, etc. (where needed).
- ☐ Open the polls promptly at 7:00 AM.
- ☐ Begin voting procedures.
- ☐ Close the polls at 8:00 PM.
- ☐ Conduct machine tabulation of election results.
- ☐ Close and seal the ExpressVote XLs.
- ☐ Wait for police officer to pick up vinyl USB Results Bag and Hopper Sack.
- ☐ Return Election Materials Box to Voter Registration Office by 2:00 AM.

IMPORTANT PHONE NUMBERS

If you have any questions or problems on Election Day, call the appropriate number:

Locked Polling Places

- **215-686-1523**
- **215-686-1520**

Voting Machine problems

- **215-686-1590**

Missing Materials, Provisional Ballots, Poll Watcher Certificates

- **215-686-1530**

Mail-In and Absentee Ballot Issues

- **215-686-3949**

All other questions (registration status, poll locations, etc.)

- **215-686-1590**

ELECTION BOARD JOB DESCRIPTIONS AND PROCEDURES

- **Judge of Election** (Elected to office or appointed by Court of Common Pleas)
- **Majority Inspector** (Elected to office or appointed by Court of Common Pleas)
- **Minority Inspector** (Elected to office or appointed by Court of Common Pleas)
- **Clerk** (Appointed by Minority Inspector)
- **Machine Inspector** (Appointed by City Commissioners)
- **Bilingual Interpreter** (Appointed by City Commissioners for qualifying divisions)

In some cases when a Judge of Elections, Majority Inspector, or Minority Inspector position is vacant the Court of Common Pleas, upon receiving a petition, may appoint an Election Board Official. The newly appointed individual will receive a court order with their appointment.

Below is a brief job description and overview of procedures for each Election Board position. For more detailed procedural information, refer to the appropriate section of this guide.

JUDGE OF ELECTIONS

Job Description

The Judge of Election is responsible for overseeing the entire election process and voter activities for his or her Division. Each Judge is charged with conducting the Division's polling place in accordance with Federal and State election laws.

Overview of Procedures

Prior to Election Day:

1. Contact Election Board Officials to remind them of the Election Board training dates.
2. Attend scheduled Election Board Training.
3. Contact Election Board Officials and arrange for them to meet at the polling place between 6:00 AM and 6:30 AM on Election Day.
4. Pick up the Election Materials Box, and all other election materials the weekend before the election at the designated location and store them in a secure, safe place until Election Day, or designate someone with the consent of the Minority Inspector, to do so.

On Election Day:

1. Meet all Election Board Officials at the polling place between 6:00 AM and 6:30 AM. If all members are not present, contact the missing Officials immediately.
2. Once assembled, all Election Board Officials must be sworn in by the Judge. The Judge is sworn in FIRST by the Minority Inspector. The printed Oath of Office is inside the Election Materials Box. Immediately after being sworn in, all Election Board members must sign the Oath of Office.
3. Prepare the polling place for 7:00 AM opening.
4. Appoint Election Board Officials to specific duties.

5. Open the polling place at 7:00 AM.
 6. Throughout Election Day:
 - a. Enforce voting regulations and procedures and oversee the polling place.
 - b. Assign relief periods and fill vacancies as required.
 7. Close the polling place at 8:00 PM.
 8. Make sure that the following items are placed in the colored, vinyl USB Results Bag for pickup by a Police Officer:
 - a. The LAST (longest) results receipt and zero tapes from each ExpressVote XL
 - b. The USB stick from each ExpressVote XL
 - c. Mail-in and Absentee Voters Lists (found in the election materials box and an updated list will be delivered by a police officer in the morning)
 - d. Key for the ExpressVote XLs
 - e. Cell Phone
 9. Make sure that the following items are placed in the Hopper Sack for pickup by a Police Officer:
 - a. Hoppers from each ExpressVote XL
 - b. Spoiled Ballot Envelope
 - c. Provisional Voting Return Envelope C
 - d. Seal Card
- DO NOT PUT THE VINYL RESULTS BAG INTO THE HOPPER SACK**
10. Wait for the Police Officer to pick up the vinyl USB Results Bag and the Hopper Sack.
 11. Repack ALL other materials into the Election Materials Box.
 12. Return the Elections Materials Box to Riverview Place at Delaware Ave. & Spring Garden St. no later than 2:00 AM after the close of the polls.

MAJORITY INSPECTOR, MINORITY INSPECTOR, AND CLERK

Job Description

The Majority Inspector, Minority Inspector, and Clerk assist the Judge of Election in overseeing the election process at a particular polling place. They receive assignments from the Judge of Election and help enforce voting regulations and procedures.

Overview of Procedures

On Election Day:

1. Report to polling place between 6:00 AM and 6:30 AM.
2. Be sworn into office by the Judge of Election.
3. Prepare the polling place for 7:00 AM opening.
4. Receive assignments from the Judge of Election.
5. Close the polling place at 8:00 PM.
6. Sign all printed copies of the election results receipts printed by each ExpressVote XL.

MACHINE INSPECTOR

Job Description

The Machine Inspector sets up the ExpressVote XLs and instructs voters in the use of the voting system.

Overview of Procedures

On Election Day:

1. Report to the polling place between 6:00 AM and 6:30 AM.
2. Be sworn into office by the Judge of Election.
3. Set-up the ExpressVote XLs.
4. Instruct voters in the use of the voting system.

BILINGUAL INTERPRETERS (IF ANY)

Job Description

Bilingual Interpreters are appointed and assigned by the Office of the City Commissioners to provide bilingual interpretation services in polling places where voters have a limited proficiency in English. Bilingual Interpreters are provided training, have their language skills assessed, and are certified.

The Office of the City Commissioners provides telephonic interpretation services in approximately 120 languages, including Spanish, at polling places in addition to the appointed Bilingual Interpreters. For this service, please refer to the language ID poster in your materials box.

Upon request by communities of other languages, where voters have limited English proficiency, an accommodation for Bilingual Interpreter services may be granted by the Office of the City Commissioners.

Overview of Procedures

On Election Day:

1. Report to the polling place between 6:00 AM and 6:30 AM.
2. Assist voters with language interpretation when assistance has been requested.

RELIEF PERIODS

Relief Periods (Breaks)

It is the responsibility of the Judge of Election to assign brief relief periods to Election Board Officials during the course of Election Day. The Judge should schedule these relief periods so that only one member of the Election Board is absent at any one time.

These relief periods should be scheduled at off-peak hours so that the remaining Board members can fill in for the duties of the absent member until he or she returns.

It is a violation of the Election Code for any unauthorized person to assist in the conduct of an election, during relief periods or at any other time during the course of an election.

However, the Judge may designate, and oversee, an individual to assist with moving and positioning the ExpressVote XLs prior to opening the polls, if necessary.

ELECTION BOARD VACANCIES

If any of the following Election Board members fail to appear by 7:00 AM, the vacancy must be filled in the following manner:

- ☐ **Judge of Election** - The Majority Inspector appoints a Judge of Election.
- ☐ **Majority Inspector** - The Judge appoints a Majority Inspector.
- ☐ **Minority Inspector** - The defeated candidate for Judge at the last election in which officers were voted upon shall serve, if available. To find out who this individual is you can call the County Board of Elections at **215-685-4811**.
- ☐ **Clerk** - The Minority Inspector appoints a Clerk.
- ☐ **Machine Inspector** - This position is appointed by the City Commissioners. In the event of a vacancy on Election Day, notify the County Board of Elections by calling **215-685-4811**

NOTE: If any vacancies in the above positions have still not been filled, the qualified voters of the Division present at the polling place shall hold a vote (curbside election) to fill the office(s).

PREPARING FOR ELECTION DAY

CHECKLIST

- ☐ **Contact Election Board officials.** About three months before the Election, Judges of Election contact Election Board Officials to determine if everyone is going to be available to work on Election Day.
- ☐ **Attend a training seminar.** Election Board Training Seminars usually start in early March for the Primary Election and early September for the General Election. Election Board Officials who were elected or appointed by the Philadelphia Court of Common Pleas will receive notice of the Training Seminar dates and times for their Ward/Division approximately two weeks in advance. Judges of Election should contact Election Board Officials to remind them of the training date. Election Board Officials may also call the County Board of Elections by calling **215-685-4811** to inquire about training dates, or check our website, www.philadelphiavotes.com.
- ☐ **Review the training guide.** Election Board Officials will be provided with a copy of this Election Board Official Training Guide at the Training Seminar. Read the Guide carefully before Election Day.
- ☐ **Watch the Voting Machine training video.** Training videos will be available on www.philadelphiavotes.com
- ☐ **Pick up the Election Materials Box.** Election Materials Boxes are distributed the Saturday, Sunday, and Monday before Election Day. Materials may be picked up on Saturday or Sunday from 8:00 AM to 8:00 PM. Materials **MUST** be picked up by 4:30 PM on Monday. The Judge of Election, or someone designated by the Judge with the consent of the Minority Inspector, must pick up the Election Materials Box containing all needed documents and supplies for conducting the election. Distribution locations for each Ward can be found in this Election Board Official Training Guide. The key for the ExpressVote XL and the Election Code will be provided with the Elections Materials Box.
- ☐ **Check the polling place and voting devices.** The Judge of Election with the assistance of the other Election Board Officials should check the Division's polling place the weekend before Election Day to ensure that the correct voting devices have been delivered for the Ward and Division. There is a Ward and Division Number Card in the vinyl pocket located near the handle on each ExpressVote XL in the Division. If the wrong devices were delivered, none were delivered, or if the seals are broken contact **215-686-1590**.

OPENING THE POLLING PLACE

CHECKLIST

- ☐ **Arrive at the polling place on time.** The entire Election Board must meet at the Polling Place between 6:00 AM and 6:30 AM. If the Polling Place building is not open, call the Voter Registration Office at **215-686-1523**.
- ☐ **Check that the Division has the correct voting devices.** Check the Ward and Division Number Card in the vinyl pocket on each ExpressVote XL in the Division. If they are designated for a different Division, and there are other Divisions in the same building, check the card on the other ExpressVote XLs. Make sure that each division's ExpressVote XLs are separated to provide a clear distinction for the voters between each divisions' voting devices. If the correct devices were not delivered to the building or if the seals are broken, call the Election Day Hotline at **215-686-1590**.
- ☐ **Organize the Election Board.** Before the opening of the polls, all Election Board Officials **MUST** take the Oath of Office found in the Election Materials Box. If any Election Board Official fails to report to the polling place, the vacancy must be filled according to the procedures outlined in this Guide.
- ☐ **Open and prepare the ExpressVote XLs.** Set up the ExpressVote XLs in a clearly defined, enclosed area, within plain sight of the rest of the room. Make sure to open all devices provided to your Division. Complete instructions for the preparation of the ExpressVote XLs may be found in this Guide. Ensure that the Ward and Division displayed on the touchscreen matches the Ward and Division on the tag and on the Election Materials Box.
- ☐ **Place Paper Ballots on the table.** Remove the paper ballots from the back of the ExpressVote XL.
- ☐ **Make the polling place accessible.** See "Accessibility for Disabled and Elderly Voters" section of this Guide.
- ☐ **Open and check Election Materials Box.** The Judge of Election must open the sealed Election Materials Box and remove the materials. Election Board Officials must check to confirm that all required materials for the Division have been provided in the Election Materials Box. If you are missing any materials, call **215-686-1530**.

- **Turn on the Cell Phone.** Each Election Board is offered a cell phone to be used for language interpretation services and communication with the County Board of Elections. It must be turned on at the beginning of the day.

- **Post All Notices and Signs.** Federal and State Laws require that District Election Officials post certain Bilingual English/Spanish Notices both within and outside the polling place so that voters can see them before they begin the voting process. All of the notices that are required to be posted at each polling place are bilingual, with English on one side and Spanish on the other side. Many of the items may be found in a large gold envelope with red text on the front, with the heading “Attention: Judge of Election.” The Mail-in and Absentee Voters Lists (if any) will be in the election materials box and an updated list will be brought to the polling place by a police officer. These signs must be posted BEFORE the polls open, and in locations where all voters can easily view them.
 - Post language Interpretation Service Instruction Sheet (blue) at the table.
 - Post Mail-in and Absentee Voters Lists (if any) at the table.
 - Post one Bilingual English/Spanish Sample Ballot (large pink paper) outside near entrance of polling place and one inside polling place.
 - Post one “General Information and Instructions Re: Voting Rights and Responsibilities of Election Officials” (large blue paper) inside the polling place with the ENGLISH side facing out.
 - Post one “General Information and Instructions Re: Voting Rights and Responsibilities of Election Officials” (large blue paper) inside the polling place with the SPANISH side facing out.
 - Post one ENGLISH/SPANISH “Language Interpretation Services for Voters” notice (yellow) both outside and inside the polling place.
 - Post one Language Line “Language ID Poster” inside the polling place.
 - Post one “Information Statement on Access to the Election Process for People with Disabilities in the City of Philadelphia” (white) both inside & outside the polling place with the ENGLISH side facing out.
 - Post one “Information Statement on Access to the Election Process for People with Disabilities in the City of Philadelphia” (white) both inside & outside the polling place with the SPANISH side facing out.
 - Post one “Notice of Voters’ Rights” (pink) both inside and outside the polling place with the ENGLISH side facing out.
 - Post one “Notice of Voters’ Rights” (pink) both inside and outside the polling place with the SPANISH side facing out.
 - Post “Vote Here/Vote Aqui” sign outside the polling place.
 - Post plain English statements for ballot questions (if applicable) inside the polling place.
 - Post plain Spanish statements for ballot questions (if applicable) inside the polling place.

ACCESSIBILITY FOR DISABLED AND ELDERLY VOTERS

The City Commissioners, in some cases, utilize temporary modifications at polling places to provide independent access for disabled voters. If your polling place has been provided a temporary modification it must be in place before the polls open on Election Day.

Portable Ramps

Portable aluminum ramps will be delivered with the Voting Machines to specific polling places that require them. The ramp must be set up when the polls open in the morning and remain in place until the polls close, so it is available to voters who use wheelchairs. Upon closing the polling place at the end of day, place the ramp with the Voting Machines for pickup where they were in the morning before the polls opened.

If you were notified that your Division requires a portable ramp but a ramp was not delivered with the Voting Machines, the ramp may have been delivered with the machine for another Division. Check other Divisions with polling places in the same building. If the ramp was not delivered to the building, call **215-686-1523** immediately.

Door Stops

A polling place may have a heavy steel door, a door with knobs or hardware that make it difficult for elderly voters or voters with disabilities to open, or a door without any handles or hardware. These Divisions will receive doorstops, which can be found in the rear compartment of ExpressVote XLs. Upon closing the polling place at the end of day, please return the doorstops to the bottom of the Voting Machine.

Door Threshold Mats

The entrance to a polling place building may have a door threshold that is higher than ½" that must be modified. The threshold mats will be given to the polling place proprietor prior to Election Day. Please work with the other Election Board Officials to place the rubber mat across door thresholds for which they are necessary. The rubber mat must be in place when the polls open in the morning and remain in place until the polls close. Upon closing the polling place at the end of day, please place the rubber mat on the floor next to the Voting Machines for pickup where they were in the morning before the polls opened.

Doorbells

If it has been determined that a doorbell is required at your polling place, one will be packed in the Election Materials Box of one of the divisions located at your polling place. Please follow the instructions included with the doorbell to ensure the doorbell is attached to the door at the proper location. Please test the doorbell in the morning when you are setting up the polling place. If it does not work please contact our office at **215-686-1523** and we will send a replacement doorbell out to the polling place.



Alternative Entrance

During the weekend immediately prior to Election Day department personnel will post “Alternative Accessible Entrance” signs at the main entrance of all polling place facilities where an Alternative Entrance is designated to provide access for the disabled. All Divisions with a designated alternative entrance will receive extra posters in the Election Materials Box. The Elections Materials Boxes in these Divisions will also contain extra “Alternative Accessible Entrance” door signs in case they are needed.

Please check with facility personnel to make certain that the alternative entrance is unlocked and available for use. Additionally, check to ensure that the signs posted by department personnel are still affixed to the wall at the main entrance and any alternative entrances. If these signs have been removed, please affix the spare Alternative Entrance signs in the Election Materials Box where necessary. Signs must be clearly visible, and at a reasonably low height, so that a person in a wheelchair can easily see and read them.

VOTING PROCEDURES

Election Board Officials must adhere to the following procedures for each voter who arrives at the polls to vote on Election Day:

1. **Check the poll book.** The Election Board officer in charge of the poll books must locate the voter’s name in the poll book and call out the person’s name so that others in the polling place can hear it.
 - a. If the person’s voter registration record **IS** listed in the Division’s poll book, then they are registered and eligible to vote. Proceed to step #2.
 - b. **Check supplemental poll book pages (if any).** Election Officials must check any supplemental poll book pages. Supplemental poll book pages are located in a manila envelope that was provided along with the Election Materials Box. If you cannot locate the supplemental poll book pages, call **215-686-1530**. If the person’s voter registration record is listed in the supplemental poll book pages, then they are registered and eligible to vote. Proceed to step #2.
 - c. If the person’s voter registration record **IS NOT** listed in the Division’s poll book, proceed to step #4.
 - d. If the person has requested a Mail-in or Absentee Ballot, proceed to step #5. This will be indicated in the poll book and the Mail-in and Absentee Voters Lists.

For voters whose names ARE listed in the poll books:

2. **Check the voter's poll book signature box.** Check the voter's signature box to determine if the voter is required to provide identification or complete an Affirmation of Elector form before signing the poll book. Check for the following messages:
 - a. **No message** - If the box is empty, with no messages, this means the voter is an active voter. An Election Board Official shall enter his or her own initials and the voter's Admission Number in the appropriate boxes on the voter's record in the poll book. The voter must then sign the signature box. Once the voter has signed the poll book, an Election Board Official shall hand the voter a paper ballot and direct them to the next available ExpressVote XL. ***In primaries***, an Election Board Official will hand the voter a colored card indicating the party of the voter which they will give to the machine inspector who will activate the corresponding party's ballot on the ExpressVote XL.
 - b. **"No Signature on File"** – If the box says "No Signature on File," this means the Voter Registration Office was unable to capture an image of the voter's signature from the voter's registration application. However, the voter is eligible and **MUST** be permitted to vote. Election Board Officials should follow the procedures for eligible voters in the "No message" section above.
 - c. **"Affirmation Required"** - If the box says "Affirmation Required," this means the voter is an inactive voter. The voter must complete an "Affirmation of Elector" form **BEFORE** signing the poll book. The voter must print his or her name and date of birth at the top of the form, complete Section A or B (whichever is applicable), and complete and sign Section C. An Election Board Official shall then enter his or her own initials and the voter's Admission Number in the appropriate boxes on the voter's record in the poll book. The voter must then sign the signature box. Once the voter has signed the poll book, an Election Board Official shall hand the voter a paper ballot and direct them to the next available ExpressVote XL, ***in primaries*** follow Primary Voting Procedures in section a above. The department will use the information on the Affirmation of Elector forms to update the voter's registration record after Election Day.
 - d. **"ID Required"** - If the box says "ID Required," then this voter is voting in that Division for the first time. Federal and State laws require that first time voters provide identification before voting. The voter must provide one of the approved forms of identification **BEFORE** signing the poll book. The approved forms of identification are listed in this guide. Once the voter has provided an approved form of identification, an Election Board Official shall enter his or her own initials and the voter's Admission Number in the appropriate boxes on the voter's record in the poll book. The voter must then sign the signature box. Once the voter has signed the poll book, an Election Board Official shall hand the voter a paper ballot and direct them to the next available ExpressVote XL, ***in primaries*** follow Primary Voting Procedures in section a above.
 - i. **NOTE:** If a voter whose signature box is marked "ID Required" is unable or unwilling to provide one of the approved forms of identification listed

in this guide but still desires to vote, that voter **MUST** vote by Provisional Ballot.

- e. **“Affirmation & ID Required”** - If the box says “Affirmation & ID Required,” the voter must complete and sign the “Affirmation of Elector” form AND produce an approved form of identification, in accordance with the procedures in items (c) and (d) above.

NOTE: Beginning in the Primary Election in April 2020, all voters who apply for a Mail-in or Absentee Ballot are prohibited by the Election Code from voting on the ExpressVote XLs. This will be indicated in the poll book and Mail-in and Absentee Voters Lists. All voters who appear to vote but have applied for a Mail-in or Absentee Ballot should be processed according to step #5.

3. Make a record of the voter in the yellow

Number 2 and Number 4 books. An Election Board Official must write the name and party affiliation of each voter casting a ballot on the voting machines, and the associated Admission Number, in BOTH the yellow Number 2 and Number 4 books, beginning on the first page. The Admission Number should be entered into the “Order of Voting” column. Names should be entered into the yellow Number 2 and Number 4 books according to the order in

which voters signed the poll books (i.e. the voter Admission Number 1 should be the first name in the Number 2 and Number 4 books, Admission Number 2 is the second name, etc.) The Number 2 and Number 4 books should contain identical information.

PLACE IN No. 2 ENVELOPE WARD _____ DIVISION _____	PLACE IN No. 4 ENVELOPE WARD _____ DIVISION _____
PRIMARY ELECTION AND SPECIAL ELECTION (IF ANY)	PRIMARY ELECTION AND SPECIAL ELECTION (IF ANY)
Where Voting Machines Are Used	Where Voting Machines Are Used
LIST OF VOTERS and Party Enrollment MAY 21, 2013	LIST OF VOTERS and Party Enrollment MAY 21, 2013
At the Time Voter Casts his or her Vote on the Machine, the Clerk must enter in this Book the Name and Party Enrollment of the Voter, together with the order of his or her voting.	At the Time Voter Casts his or her Vote on the Machine, the Clerk must enter in this Book the Name and Party Enrollment of the Voter, together with the order of his or her voting.
Special Notice This book shall be placed in the JUDGE'S ENVELOPE No. 2	Special Notice This book shall be placed in the Envelope No. 4 marked "MINORITY INSPECTOR"
And returned to the office of the COUNTY BOARD OF ELECTIONS Riverside Place Delaware Ave. & Spring Garden St.	And retained by the Minority Inspector.

For all persons who cast a Provisional Ballot, an Election Board Official must write the name and the abbreviation PROV, instead of a number, in the appropriate spaces in the **BACK** of both the Number 2 and Number 4 books.

For all voters listed on the Division Mail-in and Absentee Voters Lists, an Election Board Official must write the name and the abbreviation MI or AB, instead of a number, in the appropriate spaces in the **BACK** of both the Number 2 and Number 4 books.

The image shows a 'Supplemental Poll Book' form for Philadelphia County. It contains a table with columns for 'Voter ID', 'Voter Name', 'Voter Address', 'Voter City', 'Voter State', 'Voter Zip', 'Voter Party', 'Voter Status', and 'Voter ID Required'. The form is filled out with handwritten information for several voters, including 'DANIEL J. GORDON', 'JAMES J. GORDON', 'JAMES J. GORDON', 'JAMES J. GORDON', and 'JAMES J. GORDON'. The 'Voter ID Required' column has checkboxes for 'ID REQUIRED' and 'NO ID REQUIRED'. The form also includes a 'Voter Signature' column and a 'Voter ID' column. The form is dated 'MAY 21, 2013' and is for the 'PRIMARY ELECTION AND SPECIAL ELECTION (IF ANY)'. The form is for the 'JUDGE'S ENVELOPE No. 2' and is to be placed in the 'Envelope No. 4 marked "MINORITY INSPECTOR"'. The form is for the 'COUNTY BOARD OF ELECTIONS' and is located at 'Riverside Place, Delaware Ave. & Spring Garden St.'.

For voters whose names ARE NOT listed in the poll books:

4. **Re-check the poll book and supplemental poll book sheets (if any) carefully to ensure that the voter's name is not listed.** If the voter's name is not listed in the Division's poll book or on the supplemental sheets, Election Board Officials should do the following:
 - a. **Ask for the voter's Voter Registration Card.** Election Board Officials should ask to see the voter's Voter Registration Card to ensure that the voter is at the right Division polling place.
 - b. **Check under the voter's prior last name or alternate spellings.** If the voter was recently married or has otherwise had his or her name changed, Election Board Officials should check the poll book to see if the voter is listed under a prior last name. If the voter has a hyphenated last name, or has more than one last name, check all variations of the name, (i.e., for Smith-Doe, check both Smith and Doe). Check first name last and last name first.
 - c. **Call the voter registration office.** If the voter's name cannot be located in the poll book or supplemental poll book pages under any variation of the voter's name, an Election Board Official or the voter should call the Voter Registration office at any of these numbers:
 - 215-686-1590
 - 215-686-1500
 - 215-686-1509
 - 215-686-1505

Department staff will check the central computer files to determine the voter's eligibility and to inform the voter of his or her correct polling place.

5. **Provide the Voter with a Provisional Ballot.** If Election Board Officials are unable to locate the voter's name in the poll book or supplemental poll book pages under any variation of the voter's name, and the Voter Registration office cannot locate the voter's record in the central computer files or that person applied for a Mail-in or Absentee Ballot, then the person **MUST** be afforded the opportunity to vote by Provisional Ballot. Detailed information regarding the procedures for voting by Provisional Ballot may be found in this guide.

NOTE: Election Board Officials are NOT PERMITTED to grant an individual the right to vote on the Voting Machines if the voter's name is not listed in the poll book or supplemental sheets, or if they applied for a Mail-in or Absentee Ballot as indicated in the poll book or Mail-in and Absentee List, even if the Election Board Officials believe the registration records to be in error.

COURT ORDERS

Voters who appear at a polling place with a court order **MUST** vote by Provisional Ballot **UNLESS** the voter's registration record is found in the Division's poll book. Election Board Officials must check the poll book **BEFORE** providing the voter with a Provisional Ballot.

Election Board Officials must adhere to the following procedures for each voter who arrives at the polls with a court order to vote on Election Day:

1. *Check the poll book.* If a person appears at the polling place with a court order, check the poll book **before** providing the voter with a Provisional Ballot.
 - a. If the voter's name **IS** listed in the poll book, write "In Poll Book" on the court order, and follow the procedures outlined in this guide for voters whose names are listed in the poll book.
 - b. If the voter's name **is not** listed in the poll book, then the voter must vote by Provisional Ballot. Detailed information regarding the procedures for voting by Provisional Ballot may be found in this guide.

FIRST-TIME VOTERS AND APPROVED FORMS OF IDENTIFICATION

If a voter's signature box says "ID Required" in light grey, then this person is voting in the Division for the first time since registering at their address. Federal and State laws require that first time voters provide identification before voting. The voter must provide one of the following approved forms of identification **BEFORE** signing the poll book:

Approved forms of photo identification (must be **valid**):

- | | |
|--|------------------------|
| • PA Driver's License or ID card issued by PennDOT | • U.S. Passport |
| • ID issued by U.S. Government | • U.S. Armed Forces ID |
| • ID issued by any Commonwealth of Pennsylvania Agency | • Student ID |
| | • Employee ID |

If the first-time voter does not have any of the above forms of approved photo identification, then the voter may provide any of the following approved forms of non-photo identification.

Approved forms of non-photo identification (must include the voter's **name** and **address of registration**):

- | | |
|---|--------------------------|
| • Voter Registration Card issued by the Voter Registration Office | • Current bank statement |
| • Non-Photo ID issued by the Commonwealth of Pennsylvania | • Current utility bill |
| • Non-Photo ID issued by the U.S. Government | • Current paycheck |
| | • Government check |
| | • Firearm permit |

Note: If a voter whose signature box is marked “ID Required” is unable or unwilling to provide one of the approved forms of identification listed above, that voter **MUST** be permitted to vote by Provisional Ballot.

REPORTING NECESSARY POLL BOOK CHANGES

Each Division will be provided Discrepancy Sheets. The Discrepancy Sheets may be found in the Election Materials Box. Election Board Officials should use the Discrepancy Sheets to inform the City Commissioners of any changes that should be made to voter registration records.

The City Commissioners will use this information to:

- Correct errors to voters’ name or date of birth information
- Confirm and remove records of voters who are reported as deceased
- Begin the Voter Removal Program by designating records as “Inactive” and mailing Address Verification Notices to registrants that Election Board Officials report as having moved out of a Division

Inactive Voters

Federal and State laws require that the City Commissioners conduct a Voter Removal Program once a year and mail a forwardable Address Verification Notice (AVN) or Five Year Notice to the address listed in the voter’s registration record. These notices include a response form and a postage-paid, pre-addressed return envelope for the voter’s response. The department uses information from the United States Post Office, PennDot, and poll book Discrepancy Sheets to trigger the mailing of an AVN or Five Year Notice. Voters who have not voted in any election for at least five years also receive such mailings.

Voters who do not respond to the notices are designated as “Inactive”. Inactive voters’ registration records will be updated to reflect a new address, if this information can be obtained from the Post Office. An asterisk will precede each inactive voter’s name on the Division Street List, and the inactive voter’s signature box in the Division’s poll book will say “Affirmation Required”. Detailed information on receiving inactive voters at the polls on Election Day can be found in this guide. The department will use the information on the Affirmation of Elector forms to update the voter’s registration record after Election Day.

Cancellation of Records

Federal and State laws require that the department follow certain procedures before canceling the registration of a voter who has moved. Voters who do not respond to the AVN or Five Year Notice form, fail to contact our office, and do not vote by the 2nd Federal General Election after the mailing of the notice, will have their registration record cancelled. Inactive voters whose registrations are cancelled will be removed from Division poll books and street lists after the

expiration of the prescribed time period, which always falls in December of each even numbered year.

Affirmation of Electors

If a registered elector has **moved**, without notifying the Commission, the **voter must be permitted to vote at their former polling place** where their name should remain in the poll book. The voter should inform polling place officials of the address change by **completing Sections A and C** of an **Affirmation of Elector** form (Illustrated above). After the election, the Voter Registration Office will use the Affirmation information to update the registration record and transfer it to the elector's new division poll book, if necessary.

AFFIRMATION OF ELECTOR
PHILADELPHIA COUNTY BOARD OF ELECTIONS

Please complete Part A or B of this form, whichever is applicable, and sign and date Part C of this form before an election official. Please PRINT all information except your signature.

Voter's Name: _____ Voter's Date of Birth: _____

A. CHANGE OF ADDRESS: I HAVE CHANGED MY ADDRESS OF RESIDENCE AND MOVED

FROM _____ CITY _____ COUNTY _____ STATE _____ ZIP CODE _____
AND I CURRENTLY RESIDE AT: _____
TO: _____ CITY _____ COUNTY _____ STATE _____ ZIP CODE _____

If my new address is in the area covered by this polling place, I wish to continue to vote here.
If my new address is within Philadelphia, but in an area covered by a different polling place, I wish to vote at this polling place one last time.
If my new address is in another county, outside of Philadelphia, I wish to vote here one last time.
Please cancel my registration in Philadelphia County.

B. NO CHANGE OF ADDRESS: I HAVE NOT CHANGED MY ADDRESS, AS I STILL RESIDE AT: _____

CITY _____ COUNTY _____ STATE _____ ZIP CODE _____
AND I WISH TO REMAIN REGISTERED TO VOTE IN THE DISTRICT _____

C. AFFIRMATION

I hereby swear or affirm that the information that appears above is true and correct to the best of my knowledge under the penalty of perjury.

Signature of Voter: _____ Date: _____
On the above date, the voter came before me and affirmed the information contained herein to be true and correct.

Signature of Election Official: _____ Ward: _____ Division: _____

QUESTIONS? CALL ELECTION DAY HOTLINE AT (215) 686-1530

10/20/12 (Use other side for Spanish)

PROVISIONAL BALLOTS

Provisional voting is a fail-safe voting process mandated by Federal law, to ensure that registered voters are not denied the right to vote. A provisional ballot is a paper ballot that is printed in the same format as the Mail-in and Absentee Ballots.

Provisional ballots may be used by voters under many circumstances, such as if they are not listed in a Division's poll book, are unable to provide an approved form of identification when required, applied for a Mail-in or Absentee Ballot, or are incorrectly told they are ineligible to vote by Election Board Officials.

If you have questions about Provisional Voting or are running low on Provisional Ballots on Election Day, call **215-686-1530**.

PROVISIONAL BALLOT SUPPLIES

The Division's supply of paper provisional ballot packages and the provisional ballots are in the clear plastic bag. This bag should contain:

1. Provisional Ballot Packages
2. Provisional Ballots (white paper with a green stripe near the top)
3. One (1) Provisional Voting Return Envelope C
4. Yellow "Machine Down" Stickers

A Provisional Ballot Package contains the following:

1. One (1) Secrecy Envelope
2. One (1) Provisional Ballot Affidavit Envelope B
3. One (1) Provisional Ballot Instruction Card (white)
4. One (1) Provisional Ballot Receipt
5. One (1) Pen

The Provisional Ballots are printed on white paper with a green stripe near the top of the page, and they are packaged separately from Provisional Ballot Packages.

ELIGIBILITY FOR VOTING BY PROVISIONAL BALLOT

An individual who wants to vote in a polling place but who cannot vote on the machine **MUST** be provided the opportunity to cast a Provisional Ballot. A voter must be offered a provisional ballot under the following circumstances:

1. **A voter's name does not appear in the Division's poll books or supplemental poll book pages.** If an individual claims to be properly registered and eligible to vote in a Division, but the voter's name and voter registration record is not found in the Division's poll books or supplemental poll book pages.
 - a. **NOTE:** If a voter's name does not appear in the Division's poll books or supplemental pages, the voter may be at the wrong polling place. Before providing this person with a provisional ballot, Election Board Officials should call, or else have the voter call, the central Voter Registration Office at **215-686-1590** to determine the person's registration status and proper polling place location. The Election Board should encourage the voter to go to his or her proper polling place but must provide the voter with a Provisional Ballot if he or she insists on staying.
2. **The voter is a first-time voter without proper identification.** Federal and State laws require that a voter appearing to vote in a polling place for the first time must provide an approved form of identification before being permitted to vote on the Voting Machines. A list of approved forms of identification may be found in this guide. If the voter's name is listed in the Division's poll books with "ID REQUIRED" printed in the signature box, but the individual is unable or unwilling to show a form of identification as required by the Election Code, or the Judge of Election challenges the elector's identification, this voter may be provided with a provisional ballot.
3. **There is a question regarding a voter's eligibility to vote.** If an Election Official asserts that the individual is not eligible to vote in the Division, the voter may be provided with a provisional ballot. In a Primary Election, this includes an individual who

claims to be registered for a particular political party, but whom the general register lists as registered as a member of another political party or no political party.

4. **Half or more of the Voting Machines in the Division are not working.** If half or more of the Voting Machines in the Division are not working, the voter has the right to vote by provisional ballot if he or she doesn't want to wait to vote on a Voting Machine. This provisional ballot will be considered an **emergency ballot** and the Judge of Elections should place a yellow label which reads "machine down" on the #2 section of the provisional ballot affidavit Envelope B.

There are some circumstances under which voters may ONLY vote by provisional ballot, and may NOT cast a vote on the Voting Machine. A voter may ONLY vote by provisional ballot if:

1. **The individual has a Federal or State court order.** If a person appears at your polls with a court order, check the Division's poll books and supplemental poll book pages for his or her name BEFORE providing the voter with a provisional ballot.
 - a. If the voter's name IS FOUND in the Division's poll book or supplemental poll book pages, the person must be permitted to vote on the Voting Machine.
 - b. If the voter's name IS NOT FOUND in the Division's poll book or supplemental poll book pages, the voter may only vote by provisional ballot.
2. **There is a court ordered extension of a polling place closing time.** If an individual is voting as a result of a court order extending the time established for closing the polls by State law, which is in effect 10 days before an election, the voter may only vote by provisional ballot. This is only in cases of an emergency when the Courts have ordered the polls to remain open later than 8:00 PM.
 - a. NOTE: Voters who are inside the polling place, or in line to enter the polling place by the normal 8:00 PM closing time, are required to vote on the Voting Machines unless prohibited by reasons 1 and 2 above.
3. **FOR PRIMARY ELECTIONS ONLY: Incorrect political party.** Voters who believe that their political party affiliation as listed in the poll book is incorrect may vote by provisional ballot for the party with which they believe they should be registered.
 - a. NOTE: The Voter Registration Office will review either the voter's original registration application, or images of the original registration application, to determine the political party of record. If the voter casts a provisional ballot for a party with which he or she is not registered, then the provisional ballot will be REJECTED as ineligible and not counted for any elective offices. If there are questions on the ballot, then the votes cast for the questions WILL still be counted.
4. **Voter has applied for a Mail-in or Absentee Ballot.** Beginning in the Primary Election in April 2020, all voters who apply for a Mail-in or Absentee Ballot are prohibited by the Election Code from voting on the ExpressVote XLs. This will be indicated in the poll book and the Mail-in and Absentee Voters Lists.

PROVISIONAL BALLOT VOTING PROCEDURES

If the Judge of Elections, or Inspectors of Election, determine that a voter is eligible or required to vote by provisional ballot, the Judge of Elections shall adhere to the following procedures:

1. Enter the voter's name into the Number 2 and Number 4 Books.

A voter who is voting by provisional ballot may NOT sign the District poll book. The Clerk must write the voter's name in the back of the Number 2 and Number 4 Books, writing "PROV" instead of an admission number.

2. Provide the voter with a Provisional Ballot Package and a Provisional Ballot. The Judge of Elections shall provide the individual with BOTH a Provisional Ballot Package and a Provisional Ballot.

A Provisional Ballot Package contains the following:

- a. One (1) Secrecy Envelope
- b. One (1) Provisional Ballot Affidavit Envelope B (green)
- c. One (1) Provisional Ballot Instruction Card (white)
- d. One (1) Provisional Ballot Receipt
- e. One (1) Pen

The Provisional Ballots are printed on white paper with a green stripe near the top of the page, and they are packaged separately from Provisional Ballot Packages.

3. Witness proper completion of Section #1 of the Provisional Ballot Affidavit Envelope B. The Judge of Elections and the Minority Inspector must witness the voter complete and sign Section #1 of the Provisional Ballot Affidavit Envelope B.

4. Complete Section #2 of the Provisional Ballot Affidavit Envelope B. BEFORE the ballot is marked by the voter, the Judge of Elections and the Minority Inspector must complete and sign Section #2 of the Provisional Voter Affidavit Envelope B.

5. The voter completes the Provisional Ballot. The voter should be directed to an area within the polling place where he or she may complete the ballot in private. The voter follows the instructions on the Provisional Ballot Instruction Card in completing the ballot.

6. The voter returns the Provisional Ballot. After sealing the ballot and Secrecy Envelope in the Provisional Ballot Affidavit Envelope, the voter must return the completed ballot to the Election Board Official table. The voter must sign and date Section #4 of the

Provisional Ballot Affidavit Envelope B in the presence of the Judge of Elections or Inspector.

- a. NOTE: The Judge of Elections and Minority Inspector MUST witness the voter sign and date the Affidavit in Section #4 of the Provisional Ballot Affidavit Envelope B. In doing so, the voter confirms that he or she claims to be properly registered and eligible to vote at the Division where he or she has appeared to vote.
 - b. NOTE: The Judge of Elections MUST check to make certain the voter has completed all information, and signed both Section #1 and Section #4 of the Provisional Voter Affidavit Envelope B.
7. **Affix the Ballot Identification Number to the Provisional Ballot Envelope.** The Judge of Elections must affix the adhesive Ballot Identification Number, found on the Provisional Ballot Receipt, to the space provided on the bottom right hand corner of Provisional Ballot Affidavit Envelope B.
8. **Provide the voter with a receipt.** The Judge of Elections must give the receipt with the corresponding Ballot Identification Number to the voter, and inform the voter of the website and toll free number where the individual can learn whether the Provisional Ballot was counted, partially counted, or not counted, as well as the reasons for partially counted or not counted ballots. The website and phone number are printed on the Provisional Ballot Number receipt.
9. **Place the voted Provisional Ballot in Provisional Voting Return Envelope C.** All voted and sealed Provisional Ballots will be returned in Provisional Voting Return Envelope C at the end of Election Day.

MAIL-IN AND ABSENTEE BALLOTS

You will receive Mail-in and Absentee Voters Lists which will contain the name, address, date of birth, and political party affiliation of all electors who have applied for a Mail-in or Absentee Ballot to the County Board of Elections by the legal deadline (if any). These voters are prohibited by the Election Code from voting on the ExpressVote XLs.

Record these names of those who have returned voted Mail-in or Absentee ballots in the yellow Number 2 and Number 4 books. Election Board Officials must write the name of each voter **who has cast a vote** by Mail-in or Absentee Ballot, and whose name therefore appears on the Mail-in and Absentee Voter List, in **both** the yellow Number 2 and Number 4 books, beginning on the **last** page. Officials should write “MI” for Mail-in voters “AB” for Absentee voters instead of an Admission Number in the “Order of Voting” column at the end of the day.

NOTE: After the polls have closed, place the Mail-in and Absentee Voter List into the Vinyl USB Results Bag for police pickup.

CHALLENGES TO MAIL-IN OR ABSENTEE VOTERS

All challenges to Mail-in or Absentee Ballots must be made to the Philadelphia Board of Elections in City Hall, Room 142. Individuals seeking to challenge a Mail-in or Absentee Ballot should contact to the Philadelphia Board of Elections at 215-686-3949.

CHALLENGES TO IN-PERSON VOTES ON ELECTION DAY

This section contains information regarding challenges of in-person voters on Election Day. For information on challenging Mail-in or Absentee Ballots, see the Mail-in Absentee Ballot section of this guide.

Any Election Board Official, certified Poll Watcher, or voter present at the polls has the right to challenge an individual’s right to vote on the grounds of identity, even if the voter’s registration record appears in the Division’s poll book.

For voters who have moved outside of a Division - A voter whose registration is found in a Division’s poll book may NOT be challenged on the grounds that the voter has moved to a residence outside of that Division. Voters who have moved out of the Division, and whose registration record appears in the poll book for that Division, are permitted to return to their former polling place to vote one last time, provided they affirm their new address by completing the Affirmation of Elector form. After Election Day, the Voter Registration Office will transfer the voter’s registration to the correct Division for the voter’s current address.

For first-time voters – A voter who is voting in a Division for the first time since registering, and whose name is listed in the Division’s poll books with “ID REQUIRED” printed in the signature box, may NOT be challenged. These voters CANNOT be required to produce a qualified elector of the Division as a witness. A first time voter whose name is listed in the Division’s poll books with “ID REQUIRED” printed in the signature box merely needs to provide one of the approved forms of identification

Challenge Procedures

A challenge does not, in itself, preclude an individual from voting at the polls on Election Day. However, the following steps must be taken before a voter whose eligibility has been challenged may be permitted to vote:

1. *The voter must take an Oath and sign a Challenge Affidavit.* A voter whose eligibility has been challenged must be put under Oath by the Judge of Elections. The voter must also sign the Challenge Affidavit. Any individual under Oath who fails to tell the truth commits perjury, and is subject to any and all penalties provided for in the Election Code.
2. *The voter must produce a qualified voter as a witness.* The voter whose eligibility has been challenged then must produce one qualified voter from the Division who shall serve as a witness. The qualified voter must swear under oath that the voter in question is in fact eligible to vote in the Division. The witness must also sign the Challenge Affidavit.
3. *The voter must be permitted to vote.* Once a voter whose eligibility has been challenged completes and signs the Challenge Affidavit and produces a qualified voter from the Division as a witness, the voter must be permitted to vote.

ILLEGAL OR INAPPROPRIATE BEHAVIOR ON ELECTION DAY

It is a violation of the Pennsylvania Election Code to:

1. Permit Election Board officials to serve without having been sworn in.
2. Permit illegal voting assistance.
3. Make false entries on official documents.
4. Destroy or alter registration affidavits, results receipts/tapes, or any other official records.
5. Permit ineligible voters to cast a vote.
6. Bribe or attempt to bribe voters.
7. Tamper with Voting Machines.
8. Intimidate, harass, or otherwise deter Poll Watchers from working at a polling place.

9. Permit a voter to see his or her signature on the registration record before signing the poll book.
10. Assault anyone at a polling place.

The above list covers only a few of the possible violations of the Election Code which could occur at the polls on Election Day. The Elections Materials Box contains a Penalties card with a complete list of violations and penalties. Election Board Officials should be familiar with election procedures and the different types of inappropriate or illegal behavior so as to avoid unknowingly violating the law.

The best way for Election Board Officials to become familiar with the Election Code is by attending both an Election Seminar and thoroughly studying this guide. The City Commissioners hold seminars for Election Board Officials in different sections of Philadelphia prior to each election. These instructional sessions are also open to the general public.

Election Board officials may also review the blue “General Information and Instructions Re: Voting Rights and Responsibilities of Election Officials” poster found in the Election Materials Box, and which must be posted in the polling place on Election Day.

ELECTIONEERING

Electioneering is not allowed within 10 feet of the polling place (the entrance to the room in which the voting machines are located.) Electioneering includes, but is not limited to:

- Handing out campaign materials
- Placing campaign materials on the same table where the Election Board is sitting
- Telling voters which candidates to support
- Wearing a t-shirt or button supporting a candidate, campaign, or political party (except voters in the act of voting)

VOTING ASSISTANCE

ASSISTANCE FROM ANOTHER PERSON

Eligibility

No persons shall be entitled to voting assistance unless:

1. It is indicated in the voter's registration record in the Division's poll book that the voter is entitled to assistance.
2. The voter completes and signs an Assistance Declaration at the polling place, prior to approaching the ExpressVote XL.

A registered voter may obtain assistance from anyone he or she chooses. However, the following individuals are NOT permitted to provide voting assistance:

1. The Judge of Elections
2. The voter's employer or an agent of that employer
3. An officer or agent of the voter's union

Voting Assistance Procedures

1. *Check the poll book to determine if the voter is eligible for voting assistance.* If a voter requests voting assistance, and Election Board Officials have already determined that the voter is eligible using the information in the "Voting Assistance Eligibility" section above, Election Board officials must then review the Assistance Permitted portion of the voter's registration information in the poll book.
 - a. If the "Assistance Permitted" section in the poll book is marked **YES**, then the voter is entitled to voting assistance. Voters unable to sign must still make a mark in the poll book.
 - b. If the poll book is not marked **YES**, but a voter requests assistance to vote because of disability, blindness, or inability to read or write English, then the voter is entitled to assistance, but must complete an Assistance Declaration form. The Assistance Declaration forms are printed on white paper and are in the Election Materials Box. Once the voter, the individual providing assistance, and the Judge of Elections have completed and signed the Assistance Declaration, the voter is entitled to voting assistance from a person of his or her own choosing (see exceptions above). Voters unable to sign must still make a mark in the poll book. This procedure also relates to the language assistance provisions on Page 29 and 30 of this Guide.

2. *Complete Record of Assisted Voters form.* The “Record of Assisted Voters” form must be completed by an Election Board Official. It must include the name of the voter receiving assistance, the name of the person providing assistance, and the reason for the assistance.
3. *The voter may cast a vote.* If the voter has been determined as eligible to vote on the Voting Machine the person the voter has selected to provide assistance may enter the Voting Machine booth with the voter. If the voter is required to vote by Provisional Ballot, then the assisting individual may assist the voter in completing the Provisional Ballot and Provisional Ballot Affidavit Envelope B.
4. *Return the Record of Assisted Voters.*

AUDIO KEYPAD/HEADPHONE DEVICES

The Help America Vote Act (HAVA) requires that all states and counties use voting systems that are equipped to afford individuals with disabilities the opportunity to privately and independently cast a ballot. Philadelphia County's ExpressVote XLs are wheelchair accessible and are also equipped with a Universal Voting Console (UVC).

An Election Board Official will find the UVC ready to be connected to the ExpressVote XL designated as the A machine, but it will work on either ExpressVote XL. Election Board officials may not discourage voters from using the UVC if they desire to do so.



Universal Voting Console. The Universal Voting Console (UVC) allows voters to vote without using the touchscreen.

NOTE: A visually impaired voter is NOT required to use the UVC if the voter chooses to have an individual provide voting assistance. However, if a visually impaired voter desires to vote without any assistance, Election Board Officials must give the voter the opportunity to use the UVC.

Initiating the UVC Voting Session. After the paper ballot is inserted and the ballot displays on-screen, press the *Select* button. On the confirmation screen, press the *Next* key. This initiates Assistive Mode on the terminal and produces the Help screen. Press *Next* (Right) to exit or *Select* to generate a blank screen to provide voter privacy. Assist the voter with adjusting volume, if needed.

Voting with the UVC. Voters using Assistive Mode will use both the UVC to navigate and headphones to listen to audio ballot instructions on how to complete their ballot. Headphones connect to the jack in the lower-right side of the UVC. The voter will use the UVC to make vote selections, finalize, print, and cast their ballot.

Voting with a Dual-Switch Device. Voters may use a dual-switch device, such as a rocker paddle or sip and puff device, to navigate through the ballot, make vote selections, finalize, print, and cast their ballot. Dual-switch devices are not supplied by the County, and are brought to the poll site by the voter. Dual switch devices connect to the jack on the lower left side of the UVC.

EMERGENCY ALTERNATIVE VOTING PROCEDURES

If a disabled voter is unable to enter a polling place due to accessibility barriers, that voter may apply for an Emergency Alternative Ballot at any time while the polls are open on Election Day. Election Board officials should advise the voter that he or she may travel to the County Board of Elections, Room 142 City Hall, which has been designated as the city's Alternative Election Day

Voting Center, to apply for, and vote by, Alternative Ballot. The “Information Statement on Access to the Election Process for People with Disabilities in the City of Philadelphia” notice in the Election Materials Box, which must be posted in the polling place, has additional information about Emergency Alternative Voting for disabled voters. The disabled voter may fill out a Designation of Agent and Certification of Designated Agent form to designate someone to obtain the application and alternative ballot for them if they are unable to get to Room 142, City Hall.

Election Board officials should advise the voter to call **215-686-3949** for more information about alternative voting procedures.

LANGUAGE INTERPRETATION SERVICES

Federal law requires that the City and Philadelphia County Board of Elections make available various means for providing voters with written and oral language assistance in English and Spanish.

Printed Information and Materials

All materials needed to enable voters to vote on Election Day are available in both English and Spanish.

Personal Oral Language Assistance

The City Commissioners will test, certify, train, and assign Interpreters to provide in-person English/Spanish language assistance in a number of Divisions across the City. Some Divisions in the City may have Interpreters assigned for other languages. In order to serve, or be paid, as a Bilingual Interpreter, an individual must be tested, certified, and trained before the election. All certified Interpreters will bring an Appointment Letter from the City Commissioners to the polling place, listing their assigned Ward/Division. If an Election Board Official is sufficiently proficient in Spanish, they may be eligible for appointment by telephone, to fill a vacancy on Election Day. If an Interpreter has not been assigned to your division, and you need one, call Donna Bishop at 215-685-4811.

Telephone Oral Language Assistance

Telephone Language Assistance Services are available in the event that a voter requires language assistance and oral language assistance is unavailable at a polling place. This service may be used if there is no Interpreter assigned to a voter’s Division or to another Division located in the same facility, or if none of the Election Board Officials are sufficiently proficient in the required language.

Each Election Board is offered a cell phone for Election Day. The phone may be obtained when Election Board Officials pick up the Division’s Election Materials Box. A blue “Quick Reference Guide-Election Day Phone Interpretation” instruction card, and instructions for operating the cell phone, may be found in the envelope containing the cell phone. The cell phone battery will be fully charged, and the phone is programmed to automatically go out of service the

day after the election. The City has contracted with a Telephone Language Interpretation Service to provide Election Day interpretation in 173 different languages. If a voter requires Telephone Language Assistance Services, Election Board Officials should use the cell phone and the blue instruction sheet to assist the voter in obtaining language services.

There is a list of languages printed on the back of the instruction card. If Election Board Officials are unable to determine which language a voter speaks, the voter should point to the correct language on the list. This cell phone may also be used to contact the County Board of Elections for any reason.

Language Assistance from a Child, Relative, Friend, Neighbor, or another Voter

Under Federal and State law, a voter who is disabled or who cannot adequately read or write English can select anyone the voter chooses, including the voter's minor children, to provide oral language assistance. A voter may NOT receive assistance from the voter's employer or an agent of that employer, or from an officer or agent of the voter's union. State law also prohibits the Judge of Elections from providing assistance in voting. However, the Judge may be permitted to provide language assistance if:

1. There is no one else available to provide oral language assistance
2. AND, the Judge speaks Spanish or any other required language proficiently
3. AND, the voter chooses the Judge to provide language assistance. If the voter's record in the poll book is not marked "Assistance Permitted," then the voter, the person the voter chooses to assist them, and the Judge of Elections, will have to complete and sign an "Assistance Declaration" form which is available at the polls. The Judge of Elections must also complete the "Record of Assisted Voters" form.

Election Board Officials should check the poll book to determine if the voter is eligible for voting assistance. Refer to the "Voting Assistance Procedures" in this guide for detailed information about Voting Assistance procedures and forms.

AUTHORIZED AND UNAUTHORIZED POLLING PLACE INSPECTORS AND VISITORS

No person is to be permitted in the polling place except:

- Division Election Board Members
- Voters in the act of voting
- Persons providing authorized voter assistance or language translations
- Certified Poll Watchers
- County election personnel
- Law enforcement personnel summoned by the Judge

Poll Watchers

Official Poll Watchers are issued Watcher Certificates by the City Commissioners, as requested by candidates or political parties, after a review of the potential Poll Watchers' voter registration files. Watchers do not have to live in the Division in which they watch, but they must be registered electors in Philadelphia. The primary responsibility of Poll Watchers is to WATCH the election process as representatives of their candidate or political party.

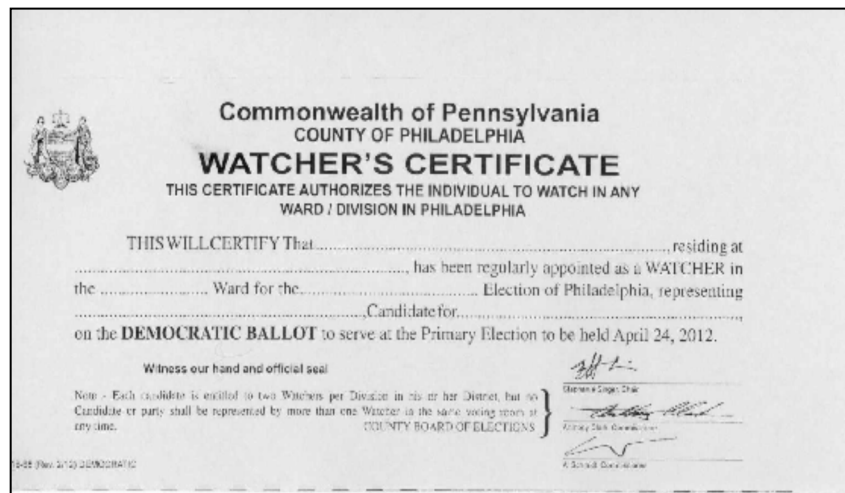
Primary Election Poll Watchers

During Primary Elections, each candidate is entitled to request two (2) Watcher Certificates per Division for his or her district. Parties may not request Watcher Certificates during the Primary Election.

General Election Poll Watchers

Each political party is entitled to request three (3) Watcher Certificates per Division AND each candidate is entitled to request two (2) Watcher Certificates per Division in his or her district.

Watchers are only permitted to be issued one Certificate for one Election District, but are permitted to use that Certificate to watch in ANY Ward/Division in Philadelphia. Each Watcher Certificate will have the Watcher's name, address, and the Ward and Division in which the Watcher has requested to work listed on the certificate. Certified Watchers are permitted to be present in ANY polling place during Election Day and during the tabulation of results after the polls close at 8:00 PM, in accordance with the following requirements of the Election Code:



1. All Watchers must have a valid Watchers Certificate, issued by the City Commissioners' County Board of Elections. Each Watcher must carry the Certificate on his/her person at all times during the course of the election. Watchers must show these Certificates upon request to members of the Election Board.
2. During voting hours (opening of polls to closing of polls), only one Watcher for each party or candidate, is to be permitted in the polling place room at any given time.
3. After the polls close, ALL Watchers are permitted inside the polling place to watch the Division vote tabulation.
4. Only when there are NO voters present in the polling place, a Certified Poll Watcher, upon request and presentation of their Certificate to a Poll Official, may inspect the Voting Check List (poll book), ask for the public count from each EVM, and inspect the Number Two and Number Four books during voting hours (7:00 AM- 8:00 PM). Once a voter enters the

polling place the Poll Official must stop the inspection. Inspection of the voting materials DOES NOT mean the Certified Poll Watcher may handle the materials or remove them from the table where the Election Board Officials are sitting.

5. Watchers MUST remain OUTSIDE the enclosed area – the area directly in front of, beside or behind the voting machines – while in the polling place.
6. Watchers MAY NOT INTERFERE with the voting process. If they believe something to be wrong or irregular in the election procedure, they should report it to their candidate or party.

VOTING SYSTEM

For Voting System questions on Election Day, call **215-686-1590**. Please have the following information on hand for the operator:

1. Ward/Division
2. Device ID Number on the front of the device
3. Description of the problem

Check the Ward/Division Cards to make sure you have the correct devices for your Division.

Make sure to open all voting devices provided to your Division.

The pictures below show the ExpressVote XL and its parts.



- | | |
|---|---------------------------|
| 1 | Rolling cart |
| 2 | 32" touch screen |
| 3 | Power status panel |
| 4 | Access compartment |
| 5 | Protective screen cover |
| 6 | Report printer |
| 7 | Paper path module ("PPM") |
| 8 | Paper ballot slot |



- 1 Privacy curtain rod mount
- 2 Secure ballot hopper
- 3 Privacy curtain storage
- 4 Universal voting console ("UVC")
- 5 Backup battery storage area
- 6 Power cord
- 7 Headphones
- 8 Rolling cart handle

Secure Ballot Hopper



- 1 Card level window
- 2 Handle (two views)
- 3 Secure seal attachment loop
- 4 Kiosk attachment (two views)

OPENING AND SET-UP OF THE VOTING MACHINES

There is one Counter/Seal Card in the Election Materials Box. Election Board members **MUST** write the following numbers on the card:

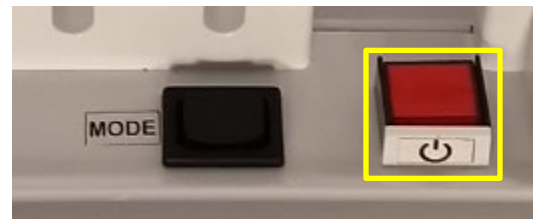
- ☐ Write the seal number from the green cover seal from each machine in the appropriate blocks on the counter seal card.
- ☐ Write the seal number from the green back panel seal (grey panel) from each machine in the appropriate blocks on the counter seal card.
- ☐ Write the seal number from the green access compartment seal (rear of white panel) from each machine in the appropriate blocks on the counter seal card.
- ☐ After polls are opened, seal access compartment with yellow plastic seal and write the Seal Number in the appropriate blocks on the counter seal card.
- ☐ Write the public count number for each machine in the appropriate blocks on the counter seal card. (This number should be zero. Notify the Office of the City Commissioners immediately if the public count is not zero at the start of the day.)

1. Position the ExpressVote XL in the desired location, providing enough space on the sides and rear for election officer access.

2. Connect the ExpressVote XL to power. The power cord is wrapped on the side of the device. Adapters for different types of outlets will be provided in the back panel of the device.

3. Power on the ExpressVote XL. Confirm that the green power indicator light is illuminated on the power status panel. This indicates the terminal is plugged into AC power. Lift the protective screen cover from the touch screen.

Unlock and open the Access Compartment door on top of the terminal. Inside the Access Compartment, press and release the red power button.



4. **Installing Privacy Curtain & Adjusting Touch Screen Angle.** Remove the curtain assembly from the storage tube on the back of the device. Insert rods into the mounting brackets on either side of the cart. Loosen the white plastic clamps on the assembly to adjust the height, then re-tighten.



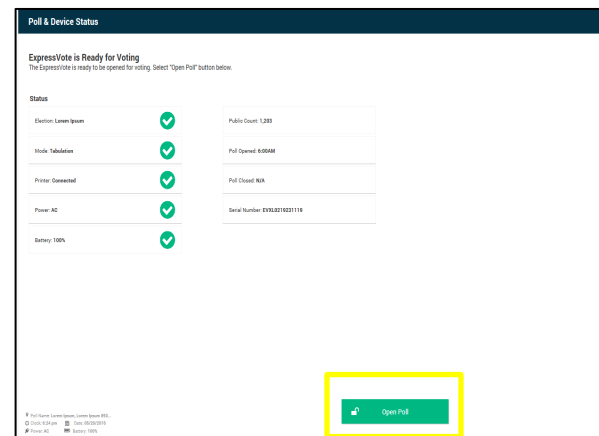
5. **Adjusting Touch Screen Angle.** Initially adjust screen angle after transport by holding the top and bottom of the screen and tilting to an angle that is comfortable for most voters. To ensure proper function, voters should adjust the screen to their preferred angle in the same manner. The screen should be adjusted to the vertical position for voters in wheelchairs.

6. **Remove ALL Items from back of ExpressVote XL.** Blank ballots are located in the rear of the A machine with the Universal Voting Console (UVC). The Hopper Sack is located in the rear of the B machine

7. **Connecting the Universal Voting Console.** The Universal Voting Console (UVC) allows voters to vote without using the touchscreen. The UVC plugs into the USB port in the backup battery storage area. Thread the UVC wire carefully through the notch in the upper-left corner of the door as you close it. Not doing so could cause damage to the wire. Note: The back door is intended to be snug when closed. When opening, push in on door with one hand while turning the key with the other. Headphones connect to the UVC via the headphone jack on the bottom right corner.



8. **Opening the Polls:** The Poll & Device Status screen will appear once the ExpressVote XL is powered on. Touch *Open Poll*. Enter the Election Code and touch *Accept*. Once the opening procedure is complete the screen will indicate that it is ready to vote.



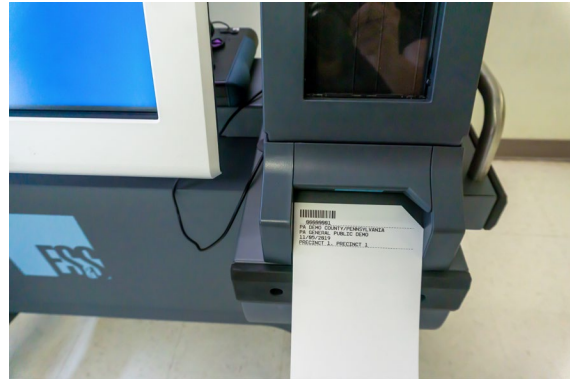
9. **Verify and Sign the Zero Report.** The ExpressVote XL will be set up to automatically print the Zero Totals Report when the polls are open. Be careful to not allow the zero tape to roll onto the screen. Each election officer must sign to certify the poll opening count.

All observed counts MUST be zero. If the counts are not zero, call the Voting Machine Hotline immediately at 215-686-1590. Place the signed Zero Totals Report in the vinyl USB Results Bag.

OPERATING THE EXPRESSVOTE XL

Initiating a Voting Session. To initiate a voting session, insert the paper ballot into the card slot. Select either English or Spanish from the Language Selection screen and touch *Start Voting* to display the ballot.

For Primary Elections: To select the voter's party, stand at the side of the ExpressVote XL, draw the privacy curtain to the side, insert the paper ballot into the card slot, and select the voter's registered party on the touchscreen. Once completed, direct voter to enter the booth.



Making Vote Selections on Touch Screen.

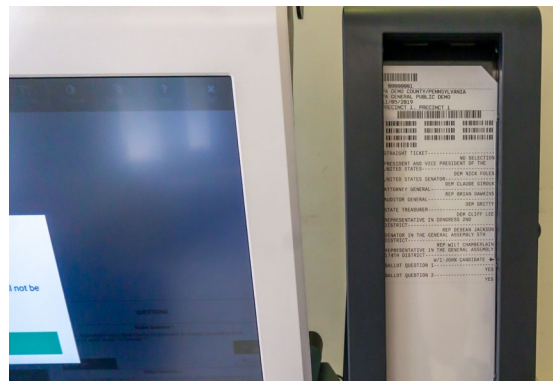
Touch the center of the box containing the desired candidate's name or other contest choice. The system highlights your selection in green. De-select by touching the choice again. If the ballot is too large for a single screen, touch *Next Page* or *Previous Page* to navigate. For contests allowing write-in votes, touch *Write-in* and enter your choice on the keyboard that will appear on screen. Touch *Accept*.

Verifying Selections & Casting Ballots.

After making your vote selections, verify they are correct and touch *Print Ballot*.

The printed ballot will appear in the preview pane. If the previewed ballot is correct, touch *Vote*. The printed ballot is deposited into the secure ballot hopper.

If you want to change contest choices after reviewing printed selections, touch *Spoil Ballot* to cancel the voting session and request a new ballot from an Election Official.



SPOILING A BALLOT

When a voter wishes to cancel the voting session and request a new ballot, they will indicate their desire to do so on the ExpressVote XL, which will cause it to chirp, therefore signaling the Election Official. The Election Official takes the following steps to spoil the ballot and re-issue a new ballot:

1. Inform the voter the ExpressVote XL is calling a poll worker over for assistance and alert them that you will be entering the privacy curtain.
2. Enter the election code onto the ExpressVote XL and confirm the reason for ending the voting session.
3. When the paper ballot ejects, hand it to the voter without looking at their selections and walk them back to the table.
4. Provide the voter with a black marker and “Spoiled Ballot” sticker from the Election Materials Box. Instruct the voter to black out the barcodes and their selections and to place the “Spoiled Ballot” sticker over the barcodes.
5. In the poll book, in the space below their Admission Number, write S1 for the first time they spoil a ballot, S2 for the second time, and S3 for the third time. After the first (S1) and second time (S2) an Election Board Official shall hand the voter a new paper ballot and direct them to the next available ExpressVote XL. After the third (S3) please see step 7.
6. In the 2 and 4 books an S1, S2, and S3 should also be recorded next to the voter’s name.
7. Spoiled ballots should be folded and placed into the Spoiled Ballot Envelope. This envelope will be placed in the Hopper Sack at the end of the night.
8. Voters are only be entitled to 3 total paper ballots. After they have spoiled their third ballot (S3) they should be provided a Provisional Ballot and those procedures should be followed.

When going through the spoiled ballot process, please make sure that the voter’s privacy is respected at all times.

CLOSING THE POLLS

Closing the Polls. Remove the plastic yellow seal from the Access Compartment and touch and immediately release (quick click, **do not hold down**) the black switch either to the left or right until you hear a click. Touch *Close Poll*. Enter the Election Code and touch *Accept*. The Results Report will automatically begin printing.

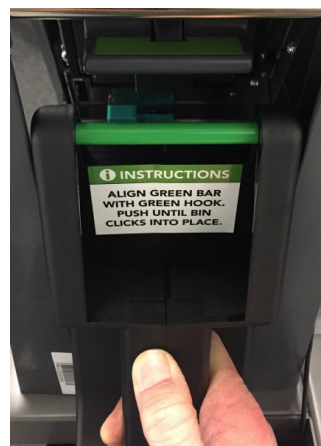
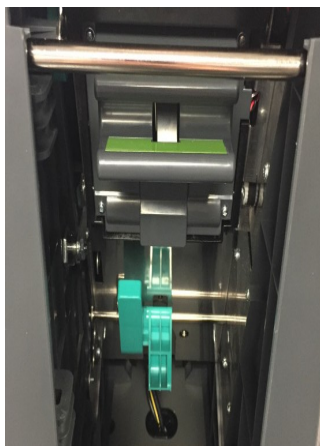


Printing Results Report. The Voting Results report will automatically print when the polls are closed. Seven copies will print.

Powering Down & Storing. When the polls have been closed, a confirmation screen displays saying that it is now safe to remove the USB stick. To remove the USB from the top Access Compartment, pull straight up and place it into the vinyl USB Results Bag. Press the “Power Off” button on the screen to confirm, touch “Shut Down”. Unplug the ExpressVote XL and wrap the cord back up.



Remove and Seal the Hopper. The secure ballot hopper used with the ExpressVoteXL provides a secure storage for printed paper ballots. The secure ballot hopper attaches to the back of the Paper Path Module (PPM) via the green handle at the top of the hopper. The hopper is removed by pushing the bottom green lever within the PPM and lifting it off the mounting hook. After removing the hopper, place the red wire seal labeled “Hopper” through the hole indicated below, so as to seal the metal door on top. Record seal number in the appropriate blocks on the Counter Seal Card.



Sign the Tapes. All Election Board Officials MUST sign the bottom of each tape in the provided signature lines.

Place the last tape (the longest printed Election Results Report) from each ExpressVote XL into the RTC Envelope, and then place the RTC Envelope into the vinyl USB Results Bag. The longest printed Election Results Report contains the Write-In votes.

Pack up the Rear Storage. Place the UVC and the headphones into the back panel of Machine A along with any unused paper ballots. Then close and seal the back door with the red plastic seal labeled “Rear Door”.

Return Curtain to Storage Tube. Dismount the curtain, roll it up, and return it to the storage tube in the back of the ExpressVote XL. Lower curtain rods to their original height.

Cover and Seal. Return the screen to the original vertical position. Return cover over the screen and Paper Path Module (PPM). Loop tail underneath the screen so the brass circles are together. Place the plastic red seal labeled “Cover Seal” through both circles.

AFTER CLOSING THE POLLS

USB STICKS, TAPES, AND OTHER ITEMS

Vinyl Results Bag

Each Division has a vinyl USB Results Bag located in the election material box. The bag will be picked up by the Philadelphia Police Department at the end of Election Day. The following items must be placed in the vinyl USB Results Bag for pickup:

1. **USB Sticks.** The USB Sticks for each ExpressVote XL, whether the ExpressVote XL was used or not, must be placed in the vinyl USB Results Bag. The USB Stick is located in the white Access Compartment at the top of the ExpressVote XL. Remove it by carefully pulling straight up and out.
2. **Printed Machine Tape.** The white RTC Envelope containing the printed result tapes must be placed in the vinyl USB Results Bag for Police pickup. This is the LAST (longest) results receipt from each machine which contains the Write-In votes.
3. **Mail-in and Absentee Voters Lists (if any).** Place the Mail-in and Absentee Voters Lists into the vinyl USB Results Bag.
4. **Cell Phone.** Power off the cell phone that was provided in the Election Materials Box.
5. **Key.** All keys for the ExpressVote XLs.

Hopper Sack

Each Division has a canvas bag in the back of the machine labeled B. The bag will also be picked up by the Philadelphia Police Department at the end of Election Day. The following items must be placed in the Hopper Sack:

1. **Machine Hoppers.** The back hoppers from the back of each machine should be sealed and placed in the Hopper Sack. These hoppers contain the official voted ballots.
2. **Provisional Voting Return Envelope C.** This sealed and signed envelope should contain all of the voted Provisional Ballots inside their declaration envelopes.
3. **Spoiled Ballot Envelope.** This envelope should contain all of the ballots that were spoiled during the course of the election (if applicable).
4. **Seal Card.** Completed Seal Card with seal numbers recorded.

After placing all of the above items into the vinyl USB Results Bag (close the zipper) and the Hopper Sack (pull the string tight), wait for the Police to arrive for pickup. Both bags should be given to the Police when they arrive.

NOTE: The phone number for the police district responsible for picking up the vinyl USB Results Bag is printed on the Ward/Division card located in the bag's back pocket. If the police do not arrive to pick up the bag by 9:00 PM on Election Day, notify the Office of the City Commissioners by calling **215-686-1530**.

Extra Copies of Results Receipt Tapes

Each ExpressVote XL prints seven copies of the results receipt tapes. Pennsylvania law requires that Official Returns be signed and distributed as follows:

1. One signed copy of the results receipt from each ExpressVote XL must be placed in the large goldenrod **Number 2** envelope, labeled "Primary Election and Special Election (If Any)," and returned to Delaware Avenue & Spring Garden Street in the Election Materials Box.
2. One signed copy of the results receipt from each ExpressVote XL must be posted on the exterior door or wall of the polling place for public inspection.
3. One signed copy of the results receipt from each ExpressVote XL must be placed into the large goldenrod **Number 4** envelope, labeled "Give to Minority Inspector." The Minority Inspector must take this envelope home for safekeeping for one year.

4. The three other Extra Copies are for the Major political party representatives and must be distributed of as follows:
 - a. One signed copy of the results receipt from each ExpressVote XL is to be given to one of the Democratic Committee persons for the Division (if present)
 - b. One signed copy of the results receipt from each ExpressVote XL is to be given to one of the Republican Committee persons for the Division (if present)
 - c. One signed copy of the results receipt from each ExpressVote XL is to be given to any representative of minor party candidates (if present)

IDENTIFICATION AFFIDAVIT

The Board of Elections has supplied each Election Board with an Affidavit that must be signed, after the close of the polls, by all Election Board Officials who have examined voters' identifications any time during the course of Election Day. The Identification Affidavit is printed on the front of the poll book containing voters with last names beginning with letters A through M. In signing the Affidavit, Election Board Officials are swearing under oath that they have examined the approved forms of identification presented by voters for whom the Election Board Official has affixed his or her initials in the poll book.

PROVISIONAL BALLOTS AND MATERIALS

ALL Provisional Ballot Materials MUST be returned to the County Board of Elections according to the following procedures:

1. *Prepare return envelopes.* The Judge of Elections and Minority Inspector complete and sign the Provisional Voting Return Envelope C and Provisional Ballot Materials Envelope D. After the polls close, the Judge of Elections must count the number of voted, sealed Provisional Ballots and write the number where indicated on the front of Provisional Voting Return Envelope C and Provisional Ballot Materials Envelope D.
2. *Separate voted ballots.* Sealed, voted Provisional Ballot Affidavit Envelopes B MUST be separated into two groups and placed into the green Provisional Voting Return Envelope C. The two groups are:
 - a. Provisional Ballot Affidavit Envelopes B completed as a result of a Federal or State court order, or those completed as a result of any order extending the time established for closing the polls by State law in effect ten days before an Election, as discussed in this guide.
 - b. All other completed Provisional Ballot Affidavit Envelopes B
3. *Package unused Provisional Ballot materials.* Unused or spoiled Provisional Ballot materials should be placed in the Provisional Ballot Materials Envelope D.

4. *Return Provisional Ballot materials.* Once the Provisional Voting Return Envelope C and the Provisional Ballot Materials Envelope D are properly packaged and signed by the Judge of Elections and Minority Inspector, seal them and place Envelope C in the Hopper Sack and Envelope D in the Elections Materials Box to be returned at the end of Election Day.

NOTE: Election Board Officials are NOT permitted to count the votes cast on Provisional Ballots, nor are they permitted to open a voted Provisional Ballot Affidavit Envelope B. These materials must remain sealed and must be returned to the County Board of Elections.

PROVISIONAL VOTING
RETURN ENVELOPE - C

PHILADELPHIA COUNTY BOARD OF ELECTIONS
PRIMARY AND SPECIAL ELECTION (IF ANY) - MAY 21, 2013

ENCLOSE ONLY VOTED PROVISIONAL BALLOTS IN THIS ENVELOPE.

YOU ARE NOT PERMITTED TO OPEN OR COUNT A VOTED PROVISIONAL BALLOT AT THE POLLING PLACE. RETURN THEM TO THE COUNTY BOARD OF ELECTIONS AS SEALED BY THE VOTER.

All unused, or spoiled Provisional Ballot Materials MUST be returned to the Philadelphia County Board of Elections in a separate envelope (Envelope D).

#1 FOR THE JUDGE OF ELECTION	
1. Total of blank Provisional Ballots received from the Election Board	No. _____
2. Total of all voted Provisional Ballots in this envelope	No. _____
3. Individual who delivered the Provisional Ballots to the Election Board	
Print _____ <small>(Individual's Full Name)</small>	
<small>I hereby swear, in accordance with the Pennsylvania Election Code, that the information provided in this section is accurate and complete.</small>	
Signed _____ <small>(Judge of Elections)</small>	
#2 FOR THE MINORITY INSPECTOR	
Signed _____ <small>(Minority Inspector)</small>	
Ward _____	Division _____
PHILADELPHIA COUNTY	
SEAL SECURELY AND DELIVER TO COUNTY BOARD OF ELECTIONS WITH OTHER RETURNS SEPARATE FROM ALL OTHER ELECTION MATERIALS.	

ELECTION BOARD PAYROLL

Please pay special attention in making sure that the payroll form for the Division's Election Board Officials is filled out completely and properly. Failure to do so can cause delays in payment and confusion for every member of the affected Election Board.

Each Division should have one Judge of Election, one Majority Inspector, one Minority Inspector, one Clerk and at least one Machine Inspector for a total of five officials per Division. When it gets busy, the Judge of Election is to help the Machine Inspector operate the second machine. If the Division has three machines, then the law allows a second Machine Inspector.

If a position on the Election Board was vacant on Election Day, please write "none" across the space provided for that official on the payroll form. This will help avoid delays in processing the payroll.

Each Official working on the Election Board must print their name, full address, date of birth, email, full Social Security number (failure to provide your full Social Security number may result in delays in processing your payroll), and telephone number in a clear and legible manner in the designated spaces on the payroll form.

Each official must also place their signature on the line below their printed name. Failure to sign may result in delayed payment.

OTHER MATERIALS

Number 2 and Number 4 Books

The Number 2 and Number 4 books should be placed in the Number 2 and Number 4 envelopes respectively. The Number 2 envelope should be returned to Delaware Avenue & Spring Garden Street in the Election Materials Box and the Number 4 envelope must be taken home by the Minority Inspector for safekeeping for one year.

All other materials should be placed in the Election Materials Box and returned to Delaware Avenue and Spring Garden Street.

SEALS

Color	Color	Numbered	Text	Size	Location	Seal Will be Used
Plastic	Green	NO	Cover Seal	8"	Cloth Machine Cover	Prior to election. Poll workers will break to unover machine and open polls.
Plastic	Green	Yes	-	-	Top Device Panel, Back of Machine (Access Compartment)	Prior to election. Poll workers will break to open polls.
Plastic	Green	Yes	Rear Door	8"	Back Panel (Grey, battery/ballot storage)	Prior to election. Poll workers will break to remove materials and open polls.
Plastic	Yellow	Yes	-	-	Top Device Panel, Back of Machine (Access Compartment)	During election. Poll workers open polls then seal the Access Compartment.
Metal	Red	Yes	Do Not Break	6"	Inside Top Device Panel (Access Compartment I)	Seal should not be removed.
					Hopper / Ballot Box, Mid-box	Seal should not be removed.
Metal	Red	Yes	Hopper	6"	Hopper / Ballot Box, Top (Ballot deposit point)	After election. Poll workers will seal Hopper.
Plastic	Red	NO	Rear Door	8"	Back Panel (Grey, battery/ballot storage)	After election. Poll workers will seal machine.
Plastic	Red	NO	Cover Seal	8"	Cloth Machine Cover	After election. Poll workers will seal machine cover.

VOTING MACHINE TROUBLESHOOTING

ExpressVote XL Device Turns Off & Will Not Power Back On

PROBLEM: The ExpressVote XL terminal does not respond when you push the power button.

CAUSE: The device could be disconnected from AC power and has run out of battery power.

SOLUTION: The backup battery for the terminal can power the ExpressVote XL, when fully charged, for 7 hours. If the terminal loses power, first check to ensure the AC power cord is plugged into both the terminal and the wall outlet. If the terminal is plugged in properly, verify the AC outlet has adequate power. If unable to resolve, call 215-686-1590.

ExpressVote XL Not Accepting Paper Ballot

PROBLEM: When the voter attempts to insert their ballot, the ExpressVote XL is not accepting the ballot.

CAUSE: Although causes vary, the more typical reasons for card jams are:

- The blank paper ballot is damaged or defective, or
- Ballots within the hopper are settling improperly, blocking additional ballots from being inserted

SOLUTION: Depending on the problem, one or more of these suggestions may help:

- Try re-feeding the ballot into the activation card slot, being careful to feed it as straight as possible.
- Check the card to ensure there is no damage. If the paper ballot is damaged, spoil the ballot, and issue another ballot to the voter.
- Ensure ballots are settled into bottom of the hopper. Unlock and open the side access door of the ExpressVote XL; remove the ballot hopper; open the front transport access panel and ensure ballots are not curled/blocking the path. Gently shake the hopper to loosen and settle any stuck ballots. Ensure all voted ballots remain in the hopper and reinsert hopper into ExpressVote XL.

If issues persist, call 215-686-1590.

Jammed Paper Ballot

PROBLEM: The ballot is jammed inside the ExpressVote XL Paper Path Module.

CAUSE: Although causes vary, the more typical reasons for ballot jams are:

- The ballot was inserted incorrectly, or
- The Paper Path Module rollers are not functioning properly.

SOLUTION: Unlock and open the side access door to the Paper Path Module. Remove the hopper and open the front transport access panel. Locate and clear the jammed ballot, including all fragments. Spoil the ballot and issue a replacement ballot to the voter.

If you cannot clear the paper jam via the described process without the use of tools, call 215-686-1590.

System Error During Voting

PROBLEM: The ExpressVote XL screen displays the following message during a voting session:

*“Election Official Message
The system encountered a fatal error. To attempt to continue, turn the
power off and then back on. If the problem persists, contact election
headquarters.”*

SOLUTION: Follow the on-screen instructions and power down the device. Once powered down, turn the terminal back on again. If this does not resolve the problem, call 215-686-1590.

Internal Flash Memory Card Failure

PROBLEM: The ExpressVote XL experiences a malfunction of the internal flash memory card and the system displays an on-screen alert suspending all voting functions.

CAUSE: The internal memory flash card device failed.

SOLUTION: Touch Shut Down. Once the terminal has powered down, set it aside and call 215-686-1590.

Session Timeout & Canceling a Vote Session

PROBLEM: After several minutes, the following message appears on the ExpressVote screen:

*“Vote Session Timed Out
There has been no activity for five minutes.
To continue, touch End Voting.”*

CAUSE: The terminal has been idle for five minutes during an active voting session.

SOLUTION: If the voter has fled without casting their ballot, then touch “End Voting” and spoil the ballot. If the voter is still voting, they should be allowed to continue voting.

Touch the appropriate reason for canceling the vote session, then touch “Continue”.

Printer Not Found

PROBLEM: A message stating, “Printer not found,” displays on the screen.

CAUSE: The printer door may be open or the printer is not being recognized by the system.

SOLUTION: Check to ensure the printer door is fully closed and latched. If unresolved, power down the terminal and restart the system. If the problem persists, call 215-686-1590.

Calibrating the Touch Screen

PROBLEM: The ExpressVote XL touch screen is not accurately responding to the Voter or Election Official touch inputs.

CAUSE: The touch screen needs to be re-calibrated.

SOLUTION: Call 215-686-1590 to report the issue.

Touchscreen Does Not Register Touches Correctly

PROBLEM: The ExpressVote XL touchscreen is not registering touches accurately.

SOLUTION: Depending on the problem, one or more of these suggestions may help:

- Ensure nothing is touching the screen; e.g., fingernails, clothing items, and the voter is not leaning on the ExpressVote XL with their other hand.
- Ensure voters are pressing the center of the box containing their desired choice, not the smaller check box.

If issues persist, call 215-686-1590.

Touchscreen is Slow or Unresponsive

PROBLEM: The ExpressVote XL touchscreen is slow or unresponsive.

SOLUTION: Ensure there is nothing touching the screen. Remove any obstruction and wait 20 seconds without touching the screen; if the problem persists, power down and restart the ExpressVote XL

If issues persist, call 215-686-1590.

WHERE TO PICK UP YOUR ELECTION MATERIALS

You are required to pick up your election materials the weekend before the election. City Commissioners personnel will be available at distribution centers the weekend before the election:

Saturday and Sunday- 8:00 AM through 8:00 PM

Monday- 8:00 AM through 4:30 PM

If your polling place is in this ward	Pick up your election materials at this location
Wards 26, 30, 36, and 48	1 st District Police Station 24 th and Wolf Streets
Wards 23, 35, 41, 53, 54, 55, and 62	2 nd / 15 th District Police Station Harbison Avenue and Levick Street
Wards 1, 2, and 39	3 rd / 4 th District Police Station 11 th and Wharton Streets
Ward 21	5 th District Police Station Ridge Avenue and Cinnaminson Street
Wards 5, 8, 14, 15, 18, 19, 25, and 31	Voter Registration Office 520 N Columbus Boulevard, 5 th Floor
Wards 56, 58 and 63	7 th District Police Station Bustleton Avenue and Bowler Street
Wards 57, 64, 65, and 66	8 th District Police Station Academy and Red Lion Roads
Wards 3, 40, and 51	12 th District Police Station 65 th Street and Woodland Avenue
Wards 9, 12, 22, and 59	14 th District Police Station Haines Street west of Germantown Avenue
Wards 46 and 60	18 th District Police Station 55 th and Pine Streets
Wards 4, 34, and 52	19 th District Police Station 61 st and Thompson Streets
Wards 20, 29, 32, 37, and 47	22 nd /23 rd District Police Station 17 th and Montgomery Streets
Wards 7, 33, 42, 43, and 45	24 th /25 th District Police Station Whitaker Avenue north of Erie Avenue
Wards 10, 17, 49, 50, and 61	35 th District Police Station Broad Street and Champlost Avenue
Wards 11, 13, 16, 28, and 38	39 th District Police Station 22 nd Street and Hunting Park Avenue
Wards 6, 24, 27, 44	A.M.E. Baptist Church 41 st and Spring Garden Streets

*Times and locations accurate as of February 2020



